

Parker Terms of Service

Version: September 6, 2026. Effective for you when you accept these Terms.

These Terms of Service ("Terms") are an agreement between Valure Media LLC, a California limited liability company operating Parker ("Parker," "we," "us," or "our"), and the law firm or other organization establishing a Parker workspace ("Customer"). They also govern the individuals authorized to use that workspace ("Authorized Users"). "Services" means Parker's application, hosted AI workspace, connected tools, and related features we make available to Customer.

Please read these Terms before completing signup. Checking the acceptance box and selecting the signup or acceptance button signifies your agreement to these Terms. If you establish a workspace for Customer, you represent that you have authority to bind Customer. If you join an existing workspace, you agree to the obligations applicable to Authorized Users; joining does not authorize you to purchase services or change Customer's contract. If you do not agree, do not complete signup or access the Services.

1. Eligibility and workspace administration

You must be at least 18, able to enter a binding agreement, and authorized by Customer to use the Services. Provide accurate account information, protect your login credentials, and promptly report suspected unauthorized access. Customer is responsible for its Authorized Users' compliance with these Terms and for the instructions they issue within their authorized access.

Customer controls workspace membership, connected accounts, sharing, and available permission settings. Customer must promptly remove access when a user is no longer authorized. Shared workspace information, including saved firm instructions and preferences, may be available to other Authorized Users according to the workspace's access settings. Do not assume a conversation or connected account is private from Customer merely because you created it.

2. What Parker provides

Parker is AI software for legal work and firm operations. Depending on the enabled features, it can work with documents and connected records; prepare drafts, summaries, research, and analysis; create deliverables; and carry out tasks through web chat, email, Slack, and other supported connections. It can retain firm instructions and preferences and perform configured background or scheduled work.

We grant Customer and its Authorized Users a limited, nonexclusive right to use the Services for Customer's business during the applicable service term, subject to these Terms and any agreed plan or order. Customer may use reviewed deliverables in providing its own professional services.

Available models, integrations, features, capacity, and usage limits may change. An agreed plan or order specifies any paid entitlements, onboarding, customization, support, or service commitments. These Terms do not promise unlimited usage, a particular AI model, a fixed onboarding deadline, a specified response time, or a service-level guarantee. We will give reasonable advance notice of a material reduction to an active paid plan where practicable, and honor applicable order terms and legal requirements.

3. AI limitations and professional responsibility

Parker is not a law firm or an attorney and does not provide legal advice. Use of Parker does not create an attorney-client relationship with us. References to Parker as an associate, employee, or team member describe software capabilities, not professional status.

AI output can be inaccurate, incomplete, outdated, or fabricated, including facts, quotations, citations, calculations, and legal authorities. Before legal work is filed, sent, relied upon, or used to advise a client, Customer must ensure that a licensed attorney independently reviews, verifies, and approves it. Other operational work must receive appropriate human review.

Customer remains responsible for professional judgment, client communications and consent, confidentiality and privilege obligations, conflicts, court rules, and supervision. Independently track and verify deadlines; do not use Parker as your sole docket, source of legal authority, or record of a completed filing or delivery. We do not guarantee a case result, settlement value, or other outcome.

4. Instructions, integrations, and automated actions

Connecting an account or directing a task authorizes Parker to access and process information and perform the requested work within the applicable permissions and action policies. Customer must have authority to connect each service, supply each credential, share each record, and authorize each action. Customer is responsible for selecting appropriate access scopes, approving users and email senders, and reviewing shared and private connection settings.

Parker may read records, generate or modify files, send communications, update connected systems, and perform other supported actions. Some permitted actions can run automatically or on a schedule without a new approval for each step. Actions configured to require approval must receive that approval before execution. **Do not assume every tool use or background task will pause for confirmation.** Review the relevant settings and instructions before enabling a workflow, and stop or revoke it when it is no longer wanted.

An approval authorizes an action; it does not verify the accuracy of the underlying work. Customer must check recipients, attachments, proposed changes, and other material details before approving an action. A sent message or completed external action may not be reversible. Disconnecting an integration does not undo completed actions or delete copies already held by its provider.

Third-party services have their own terms, fees, availability, and data practices. Customer is responsible for its accounts with those services. We do not control independently operated services or guarantee their continued availability. Using a third-party provider to deliver Parker does not remove our own obligations under these Terms.

5. Customer content and output ownership

"Customer Content" includes instructions, messages, documents, connected records, templates, firm preferences, and other material supplied or made available by Customer or its Authorized Users. Customer retains its rights in Customer Content. Customer must have the rights, permissions, and lawful basis needed for us to process it as instructed.

Customer authorizes us and the service providers we use to host, transmit, process, and reproduce Customer Content to provide, maintain, secure, and support the Services, carry out Customer's instructions, and meet legal obligations. This permission does not transfer ownership of Customer Content.

As between Customer and Parker, Customer owns output generated for Customer to the extent ownership rights exist and may lawfully be transferred. We assign any rights we may have in that output to Customer, excluding our preexisting technology and third-party materials. AI output may not be unique or eligible for intellectual property protection, and other customers may receive similar output. Customer remains responsible for checking third-party rights before using it.

6. Confidentiality, privacy, and security

A dedicated server for each firm. Each Customer receives a dedicated virtual server instance reserved for its Parker runtime and workspace. Other customers' Parker runtimes and workspaces do not run on that instance. Customer's documents, conversations, and saved firm memory held in the instance are maintained within Customer's own workspace.

Firm data separation. We maintain customer-specific access controls for Customer Content, connected accounts, credentials, and tasks. Customer Content is not pooled into another customer's workspace or made available for another customer's use. Supporting application infrastructure, databases, backup services, and AI providers may serve multiple customers; records held in shared Parker systems are logically separated by Customer and protected by authorization checks. Processing by our service providers remains subject to the confidentiality and processing commitments in these Terms.

Security safeguards. We will maintain administrative, technical, and organizational measures appropriate to the sensitivity of Customer Content, including encryption in transit and at rest, restricted server and administrative access, scoped credentials and integration permissions, isolation of AI task execution, operational monitoring, and security updates. Access by Parker personnel and service providers is limited to authorized service, support, security, and legal purposes and is subject to appropriate confidentiality obligations. These protections apply to Customer Content regardless of whether a particular workflow is subject to HIPAA.

Customer Content is Customer's confidential information. Each party will use the other's nonpublic information only to perform this agreement or exercise its rights under it, protect that information with reasonable care, and disclose it only to people and service providers who need access for those purposes and are subject to appropriate confidentiality obligations. Disclosure within Customer's workspace or to recipients designated by Customer's instructions is authorized by Customer.

These duties do not apply to information the recipient can demonstrate was already lawfully known, became public without a breach, was independently developed, or was lawfully received from another source without a confidentiality duty. A party may make a legally required disclosure, limited to what is required, and will provide advance notice where legally permitted and reasonably practicable.

Our [Privacy Policy](#) explains our handling of personal information. A separately executed data processing agreement, if any, governs the processing it covers. We do not sell Customer Content, use it for advertising, or use it to train general-purpose AI models. We use model-provider arrangements and processing settings intended to prevent Customer Content from being used for model training. This does not mean no data is ever processed, cached, or retained: operation of the Services requires storage and processing as described here and in the Privacy Policy. Customer's independently connected services are subject to their own data practices.

No service can guarantee that every security incident will be prevented. If we become aware of unauthorized access to or disclosure of Customer Content in systems we operate, we will investigate, take reasonable containment measures, and notify affected Customers without undue delay, consistent with applicable law and any signed data processing agreement.

We do not determine whether a particular submission is privileged or whether using a particular workflow preserves privilege. Customer must make that assessment. **HIPAA and regulated information.** Our security commitments do not, by themselves, establish HIPAA compliance or authorize a regulated use. Do not submit protected health information for processing that requires a HIPAA business associate agreement unless we have executed an applicable agreement and confirmed the covered Services in writing. Do not submit other restricted information unless the Services and any required agreements support that use. Acceptance of these Terms alone is not a business associate agreement and does not waive obligations imposed by applicable law.

7. Storage, downloads, and deletion

Parker is a working environment, not a permanent file archive or a substitute for Customer's records system. Download and preserve important deliverables promptly. Current operating limits include:

- Stored chat file attachments, including uploaded files and generated deliverables, expire after 24 hours and are removed through scheduled cleanup.
- Parker's temporary copies of conversation content, delivery records containing content, and integration-authorization audit events expire after 30 days.
- Source conversation history in the firm's AI runtime and in external channels follows the applicable system's retention. Saved firm instructions and memory are separate from temporary chat copies.
- Recovery backups preserve selected firm memory and configuration. They do not guarantee restoration of chat history, uploaded files, or generated deliverables. Replacing a runtime can result in fresh chat history.

Customer must maintain its own legally required records and backups. We can assist with requests for data that remains available, subject to identity verification and applicable law; we cannot export or restore content already deleted. Workspace deletion removes access and initiates deletion of associated resources. Encrypted firm-memory backups are scheduled for deletion 30 days after the workspace-deletion request. Necessary legal, security, accounting, or transaction records may be retained as permitted or required by law. External providers control deletion of copies in their own services.

8. Acceptable use

Customer and Authorized Users must not use the Services to violate law or others' rights; access information without authorization; upload malware; compromise another workspace; evade access, approval, security, or usage controls; or materially disrupt the Services. Do not share accounts outside Customer's authorized users, resell access without permission, or reverse engineer restricted proprietary components except to the extent applicable law allows. This restriction does not override rights under applicable open-source licenses. Do not represent unreviewed AI work as professionally verified or use Parker to impersonate someone without authority.

9. Fees, plans, and trials

Signup and acceptance of these Terms alone do not authorize a charge. Any fees, billing frequency, included usage, overage charges, taxes, payment schedule, and minimum commitment must be disclosed in a plan, checkout, or order Customer accepts. Customer is responsible for those agreed charges and separately incurred third-party fees.

If a paid subscription renews automatically, the renewal interval, price or pricing method, and cancellation terms must be disclosed before Customer authorizes it. Customer may cancel renewal through any offered billing controls or by contacting us at legal@hireparker.ai. Unless the accepted order states otherwise,

cancellation takes effect at the end of the current paid term. We will provide notices and cancellation methods required by applicable law.

A free trial, discount, or money-back guarantee applies only if expressly offered to Customer. We will disclose any trial-to-paid conversion and obtain the required authorization before charging. Fees are nonrefundable except where the accepted offer, these Terms, or applicable law provides otherwise. Price changes apply prospectively, with advance notice and an opportunity to cancel before the changed renewal charge.

10. Parker technology and feedback

We and our licensors retain rights in the Services, software, designs, and trademarks, excluding Customer Content and Customer-owned output. Applicable third-party and open-source licenses continue to govern the components they cover. Customer may provide suggestions voluntarily, and we may use them without compensation or restriction; this permission does not authorize disclosure of Customer Content or other confidential information.

11. Suspension and termination

These Terms apply while Customer or an Authorized User accesses the Services or an applicable order remains in effect. Customer may stop using Parker and may request account or workspace deletion through available controls or by contacting us. Stopping use alone does not cancel a paid subscription; cancel it as described in Section 9.

We may suspend or restrict access when reasonably necessary to address a security threat, unlawful activity, material misuse, overdue payment, or a material breach. Where practicable, we will explain the reason and give a reasonable opportunity to resolve it. Either party may terminate for a material breach not cured within 15 days after written notice; immediate suspension or termination is permitted where necessary to prevent serious harm or comply with law.

We may discontinue free access on reasonable notice where practicable. If we end an active prepaid service for our convenience, we will refund the unused portion of its prepaid fees. Termination ends the affected access rights, and data handling follows Section 7 and applicable signed agreements. Payment obligations already incurred and provisions concerning ownership, confidentiality, liability, indemnification, and disputes survive as applicable.

12. Warranties and disclaimers

Except for express commitments in these Terms or a signed agreement, the Services and AI output are provided "as is" and "as available." To the extent permitted by law, we disclaim implied warranties of merchantability, fitness for a particular purpose, noninfringement, and warranties arising from course of dealing. We do not warrant uninterrupted or error-free operation, complete security, accurate output, or compatibility with every third-party service. These disclaimers do not limit rights or obligations that cannot lawfully be excluded.

13. Limits on liability

To the fullest extent permitted by law, Parker and its service providers will not be liable under these Terms for indirect, incidental, special, consequential, exemplary, or punitive damages, or lost profits, business opportunities, goodwill, or data, arising from the Services, even if advised of their possibility.

Subject to the exceptions below, Parker's total aggregate liability arising out of or relating to these Terms or the Services, under any legal theory, will not exceed the fees Customer paid to Parker for the Services during

the three months before the event giving rise to the claim. If Customer paid no fees during that period, this contractual cap is zero, to the extent legally permitted.

These exclusions and the cap do not apply to fraud, willful misconduct, gross negligence, or liability that applicable law does not permit to be limited. They do not reduce any refund expressly owed under these Terms or an accepted order. A signed agreement may provide different liability terms for the services it covers.

14. Customer indemnification

To the extent permitted by law, Customer will defend Parker and its officers, employees, and agents against third-party claims arising from Customer Content that infringes another person's rights, Customer's unlawful or unauthorized use of the Services, or Customer's material breach of these Terms, and pay resulting damages, reasonable defense costs, and settlements approved by Customer. This duty does not extend to the portion of a claim caused by Parker's breach, negligence, or misconduct.

We will promptly notify Customer of a claim, provide reasonable cooperation at Customer's expense, and allow Customer to control the defense with competent counsel. A delay in notice reduces Customer's duty only to the extent it materially prejudices the defense. Customer may not settle a claim in a manner that admits fault by Parker, imposes nonmonetary obligations on Parker, or fails to fully release Parker without our written consent, which will not be unreasonably withheld.

15. Updates and electronic notices

We may revise these Terms and will identify each version by date. We will notify Customer of material changes before they take effect and require affirmative acceptance of revised Terms before further use where those changes require agreement. Posting an update does not retroactively change accrued claims, and continued use alone is not the acceptance mechanism for revised Terms presented for agreement. If Customer declines, it may discontinue use and cancel under the applicable plan or order; an existing signed agreement governs changes to its own terms.

We may send service and contractual notices through the Services or to the account email address. Keep that address current. By accepting electronically, you agree to use electronic records for this agreement and may save or print a copy. Acceptance of these Terms is not consent to marketing messages or an undisclosed payment obligation.

16. Governing law and general terms

California law governs these Terms, without regard to conflict-of-laws principles. Subject to mandatory applicable law, disputes will be heard exclusively in the state courts located in Los Angeles County, California, or the federal courts serving that county, and each party consents to those courts' jurisdiction. These Terms do not impose mandatory arbitration or waive a right to participate in a class action.

These Terms and any accepted order or separately signed agreement form the agreement concerning the Services they cover. A signed customer agreement controls in a conflict; a signed data processing agreement controls for its subject matter; and an accepted order controls the commercial terms it expressly addresses. These Terms do not cancel or replace an existing signed services agreement unless the parties expressly agree. A privacy notice does not reduce an express confidentiality commitment in these Terms.

If a provision is unenforceable, the remaining provisions remain effective. Failure to enforce a provision is not a waiver. Neither party may transfer this agreement without the other's consent, except to an affiliate or a successor in a merger, reorganization, or sale of substantially all relevant assets that assumes these obligations. Neither party is responsible for delay caused by events beyond its reasonable control, except for payment obligations already incurred. No provision makes Parker Customer's lawyer, partner, employee, or fiduciary.

17. Contact

For questions about these Terms, cancellation, or legal notices, contact **Valure Media LLC, operating Parker**, at legal@hireparker.ai.